



सत्यमेव जयते

MINISTRY OF WATER RESOURCES, RIVER  
DEVELOPMENT & GANGA REJUVENATION

Government of India

## CITIZEN'S CHARTER

SHRAM SHAKTI BHAVAN, RAFI MARG, NEW DELHI-110001

Website: [www.mowr.gov.in](http://www.mowr.gov.in)

May, 2016

स्वच्छ सुरक्षित जल - सुन्दर खुशहाल कल

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**CONSERVE WATER - SAVE LIFE**

CITIZEN'S CHARTER

Vision:

**Accurate assessment of water resources along with optimal and sustainable development, while ensuring adequate and quality water for all the users so as to match with the growing demands of the country.**

Mission:

- **To develop and implement policies, programmes and practices, which would enable efficient and effective use of the country's water resources in an equitable and sustainable manner with active involvement of all stakeholders.**
- **To develop and implement policies, programmes and practices, which would enable management of floods and control the river bank and coastal erosions.**
- **To make an accurate assessment of water quality and to disseminate.**
- **To put into place systems and practices, which would result in sustained increase in water use efficiency.**
- **To actively engage with the neighboring countries and international community for the harmonious development and utilization of water resources.**
- **To disseminate information, skills and knowledge, which would help in capacity building and mass awareness on water conservations.**

Main Services provided:-

1. Financial assistance to States for implementation of PMKSY including Accelerated Irrigation Benefit Programme (AIBP), Command Area Development & Management Programme (CAD&WM), and Repair, Renovation & Restoration (RR&R) of Water Bodies, Impact evaluation of AIBP/PMKSY programme/plan.
2. Financial assistance to States for implementation of Flood Management Programme (FMP).
3. Financial assistance to States/UTs for conducting Minor Irrigation Census.
4. National Water Policy, 2012.
5. Conservation of water, minimizing wastage and increasing water use efficiency through integrated water resources development and management under 'National Water Mission' Action Plan.
6. Launching of National Aquifer Mapping and Management Programme & Participatory Ground Water Management.
7. Economic Appraisal of Externally Aided Projects (EAP)

| S.No | Services/Transaction  | Weight% | Responsible Person   | Email  | Contact/<br>Mobile No.  | Document<br>Required  | Fees     |      |        |
|------|---|---------|--|--|-------------------------|---|----------|------|--------|
|      |   |         |  |  |                         |   | Category | Mode | Amount |
| 1.   | Timely release of financial assistance implementation of PMKSY – AIBP                                   | 5       | Shri Bhupender Singh,<br>SJC(SPR-II): AIBP<br>Of the states of Uttar Pradesh, Uttarakhand, Maharashtra, Goa, Chhattisgarh, Madhya Pradesh, Gujarat, Punjab, Haryana, Jammu & Kashmir, Rajasthan and Himachal Pradesh | <a href="mailto:sjcpr-mowr@nic.in">sjcpr-mowr@nic.in</a>   | 23710131                | State Budget Provision, Financial Progress, Physical Progress, Audited Statement, Utilization Certificate, Release Order on State Share., Pari-passu implementation of CAD&WM programme etc. Land in possession appropriate action on comments of monitoring report of CWC & Details of source-wise and project-wise irrigation Potential created and utilized alongwith future planning using micro irrigation. Detailed evaluation report, rehabilitation of outsees – Implementation and environment management plan & Status of water user association. | N.A.     | N.A. | N.A.   |
| 2.   | Timely release of financial assistance to States for implementation of PMKSY (Har khet ko pani) – MI    | 5       | Shri Kiran Pramanik,<br>Sr. JC (MI): Minor Irrigation, PMKSY, PMAGY, SAGY, MI scheme for DONER (Development Of North-Eastern Region) Ministries and 13 <sup>th</sup> Finance Commission Grant.                       | <a href="mailto:sjcmi-mowr@nic.in">sjcmi-mowr@nic.in</a>   | 23387834                | State Budget Provision, Financial progress, Physical Progress, Audited Statement, Utilization Certificate etc. Encroachment free boundaries, general order for water user association.  | N.A.     | N.A. | N.A.   |
| 3.   | Timely release of financial assistance to States for implementation of PMKSY (Har khet ko pani) – CADWM | 5       | Shri J.R. Boro,<br>Sr. JC (SPR-III): CADWM<br>Of the states of Rajasthan, Gujrat, Punjab, Haryana, Jammu & Kashmir, Himachal Pradesh, North-Eastern Region, Maharashtra and Goa.                                     | <a href="mailto:boro.jr@nic.in">boro.jr@nic.in</a>         | 23383090                | State Budget Provision, Financial progress, Physical Progress, Audited Statement, Utilization Certificate etc. Encroachment free boundaries, general order for water user association.  | N.A.     | N.A. | N.A.   |
| 4.   | Timely release of financial assistance to States for implementation of PMKSY – GW Component             | 5       | Shri K. Biswas,<br>Chairman (CGWB)   | <a href="mailto:chmn-cgwb@nic.in">chmn-cgwb@nic.in</a>     | 0129-2477100            | State Budget Provision, Financial progress, Physical Progress, Audited Statement, Utilization Certificate etc. Encroachment free boundaries, general order for water user association.  | N.A.     | N.A. | N.A.   |
| 5.   | Timely release of financial assistance to States for implementation of PMKSY (Har khet ko pani) – RRR   | 5       | Shri Kiran Pramanik,<br>Sr. JC (MI)  | <a href="mailto:sjcmi-mowr@nic.in">sjcmi-mowr@nic.in</a>   | 23387834                | State Budget Provision, Financial progress, Physical Progress, Audited Statement, Utilization Certificate etc. Encroachment free boundaries, general order for water user association.  | N.A.     | N.A. | N.A.   |
| 6.   | Timely release of Flood Management Programme (FMP) financial assistance.                                | 10      | Shri Munni Lal,<br>Sr.JC (FM)  | <a href="mailto:Sjcer2-mowr@nic.in">Sjcer2-mowr@nic.in</a> | 24361565                | State Budget Provision, Financial progress, Physical Progress, Audited Statement, Utilization Certificate etc. Encroachment free boundaries, general order for water user association.  | N.A.     | N.A. | N.A.   |
| 7.   | Flood Forecast  | 15      | Shri V.D. Roy,<br>Director(FFM), Dte   | <a href="mailto:fmdte@nic.in">fmdte@nic.in</a>             | 26182836/<br>9868534451 | State Budget Provision, Financial progress, Physical Progress, Audited Statement, Utilization Certificate etc. Encroachment free boundaries, general order for water user association.  | N.A.     | N.A. | N.A.   |

|     |   |    |  |  |          |   |      |      |      |
|-----|---|----|--|--|----------|---|------|------|------|
| 8.  | Recommendation to DEA for posing for loan assistance / technical assistance for Externally Aided Projects (EAP) | 5  | Shri Nityananda Ray,<br>Deputy Secretary (PSU,<br>EA&IC) | <a href="mailto:dsea-mowr@nic.in">dsea-mowr@nic.in</a>       | 23382448 | Concept note / Preliminary Project Report (PPR) / Abstract of Cost Summary / DPR/ Technical Inputs etc.                               | N.A. | N.A. | N.A. |
| 9.  | Approval of R&D Projects  | 10 | Shri S.K. Gangwar,<br>Dir. (R&D)                         | <a href="mailto:watrnd-mowr@nic.in">watrnd-mowr@nic.in</a>   | 26104082 | Proposal complete in all respect as per guidelines for implementation of R&D Programme, October, 2013 in the prescribed proforma      | N.A. | N.A. | N.A. |
| 10. | Release of financial assistance to States/UTs for conducting Minor Irrigation Census                            | 15 | Ms. Bindu Sreedathan,<br>Director(Stat.)                 | <a href="mailto:dirmi-mowr@nic.in">dirmi-mowr@nic.in</a>     | 24699496 | Proposal Complete in all respect, State Budget Provision, Departmental Utilization Certificate, Progress report of Physical Work etc. | N.A  | N.A  | N.A. |
| 11. | Payment to vendors of the department  | 10 | Shri Khatchin Langel,<br>Director(GA)                    | <a href="mailto:dsadmn-mowr@nic.in">dsadmn-mowr@nic.in</a>   | 23714734 |   | N.A  | N.A  | N.A. |
| 12. | Redressal of Public / Staff Grievances  | 10 | Shri Banarsi Ram,<br>Director (PG/SG)                    | <a href="mailto:dscoord-mowr@nic.in">dscoord-mowr@nic.in</a> | 23716747 |   | N.A  | N.A  | N.A. |

| Timelines for provision of services/ transaction |   |        |  |                  |      |        |             | Evaluation Criteria |           |      |      |      |
|--|---|--------|--|------------------|------|--------|-------------|---------------------|-----------|------|------|------|
| S. No  | Services  | Weight | Success Indicator  | Service Standard | Unit | Weight | Data source | Excel lent          | Very Good | Good | Fair | Poor |
| 1  | Timely release of financial assistance implementation of PMKSY – AIBP                     | 5      | Average time taken for release of financial assistance to states from the date of receipt of fully completed project proposals in all respect. | 60               | days | 5      | Files       | 55                  | 60        | 65   | 70   | 75   |
| 2  | Timely release of financial assistance implementation of PMKSY (Har khet ko pani) – MI    | 5      | Average time taken for release of financial assistance to states from the date of receipt of fully completed project proposals in all respect. | 60               | days | 5      | Files       | 55                  | 60        | 65   | 70   | 75   |
| 3  | Timely release of financial assistance implementation of PMKSY (Har khet ko pani) – CADWM | 5      | Average time taken for release of financial assistance to states from the date of receipt of fully completed project proposals in all respect. | 60               | days | 5      | Files       | 55                  | 60        | 65   | 70   | 75   |
| 4  | Timely release of financial assistance implementation of PMKSY – GW Component             | 5      | Average time taken for release of financial assistance to states from the date of receipt of fully completed project proposals in all respect. | 60               | days | 5      | Files       | 55                  | 60        | 65   | 70   | 75   |
| 5  | Timely release of financial assistance implementation of PMKSY (Har khet ko pani) – RRR   | 5      | Average time taken for release of financial assistance to states from the date of receipt of fully completed project proposals in all respect. | 60               | days | 5      | Files       | 55                  | 60        | 65   | 70   | 75   |

|    |   |    |   |     |      |    |       |     |    |    |    |    |
|----|---|----|---|-----|------|----|-------|-----|----|----|----|----|
| 6  | Timely release of Flood Management Programme (FMP) financial assistance.  | 10 | Average time taken for recommendation of release of financial assistance after receiving proposal complete in all respects                | 60  | days | 10 | Files | 55  | 60 | 65 | 70 | 75 |
| 7  | Flood Forecast  | 15 | Accurate Forecast / Seasonal Accuracy of Forecast   | 96  | %    | 15 | Files | 100 | 96 | 94 | 90 | 85 |
| 8  | Recommendation to DEA for posing for loan assistance / technical assistance for Externally Aided Projects (EAP) | 5  | Average time taken for recommendation / in principle approval for posing to DEA/DONER after receiving proposal completed in all respects. | 60  | days | 5  | Files | 55  | 60 | 65 | 70 | 75 |
| 9  | Approval of R&D projects  | 10 | Average time taken for issue of Sanction Order for approval of R&D projects after the recommendation of SAC.                              | 40  | days | 10 | Files | 35  | 40 | 45 | 50 | 60 |
| 10 | Release of financial assistance to States/UTs for conducting Minor Irrigation Census                            | 15 | Average time taken for release of Grants-in-Aid after receipt of proposal completed in all respect from States/UTs                        | 45  | days | 15 | Files | 40  | 45 | 50 | 55 | 60 |
| 11 | Payment to vendors of the department  | 10 | Average time taken to convey deficiencies to vendors  | 7   | days | 5  | Files | 5   | 7  | 10 | 12 | 15 |
|    |   |    | Average time for making payment from the date of receipt  | 30* | days | 5  | Files | 25  | 30 | 35 | 40 | 45 |
| 12 | Redressal of Public/ Staff Grievances   | 10 | Acknowledgment of Receipt of Grievance Petitions  | 3   | days | 5  | Files | 2   | 3  | 5  | 7  | 10 |
|    |   |    | Redress of Grievance  | 60  | days | 5  | Files | 50  | 60 | 70 | 80 | 90 |

\*Some cases got delayed due to non-availability of funds at the end of the year.

**In case of Deviations, the following may be contacted:-**

|                                |  |
|--------------------------------|--|
| Wing                           | Wing Head  |
| <b>Administration</b>          | <b>Dr.(Smt.) Amita Prasad,<br/>Joint Secretary (Administration),<br/>Tel. No. 23710343<br/>Email: <a href="mailto:js-mowr@nic.in">js-mowr@nic.in</a></b> |
| <b>Policy &amp; Planning</b>   | <b>Dr. B. Rajender,<br/>Joint Secretary(PP),<br/>Tel. No. 23711946<br/>Email: <a href="mailto:jspp-mowr@nic.in">jspp-mowr@nic.in</a></b>                 |
| <b>State Projects</b>          | <b>Shri K. Vohra,<br/>Commissioner (State Project),<br/>Tel. No. 23710107<br/>Email: <a href="mailto:commpr-mowr@nic.in">commpr-mowr@nic.in</a></b>      |
| <b>Flood Management</b>        | <b>Shri Chhotey Lal,<br/>Commissioner (FM),<br/>Tel. No. 24368238<br/>Email: <a href="mailto:commer-mowr@nic.in">commer-mowr@nic.in</a></b>              |
| <b>Indus</b>                   | <b>Shri P. K. Saxena<br/>Commissioner (Indus),<br/>Tel No. 24361540<br/>Email: <a href="mailto:commindus-mowr@nic.in">commindus-mowr@nic.in</a></b>      |
| <b>Brahmaputra &amp; Barak</b> | <b>Shri T.S. Mehra,<br/>Commissioner (B&amp;B),<br/>Tel. No. 24364724<br/>Email: <a href="mailto:commgwbp-mowr@nic.in">commgwbp-mowr@nic.in</a></b>      |
| <b>Peninsular Rivers</b>       | <b>Shri R.K. Gupta,<br/>Joint Secretary<br/>Tel. No. 23382256<br/>Email: <a href="mailto:commcadwm-mowr@nic.in">commcadwm-mowr@nic.in</a></b>            |
| <b>Statistics</b>              | <b>Smt Sudha Midha,<br/>Additional Director General (Stat.)<br/>Te. No. 24691080</b>   |



|                               |   |
|-------------------------------|---|
|                               | <b>Email: <a href="mailto:adg-mowr@nic.in">adg-mowr@nic.in</a></b>  |
| <b>Economic Wing</b>          | <b>Shri K.M.M. Alimalmigothi,<br/>Economic Adviser,<br/>Tel. No. 23383078<br/>Email: <a href="mailto:adviserce-mowr@nic.in">adviserce-mowr@nic.in</a></b> |
| <b>National Water Mission</b> | <b>Shri Joginder Singh,<br/>Adviser (Tech), NWM<br/>Tel. No. 24369170<br/>Email:- <a href="mailto:j.singh25@nic.in">j.singh25@nic.in</a></b>              |

Stakeholders:-

- **All Central Government Ministries/ Departments and Organizations dealing with issues related to water resources.**
- **All State Government Departments dealing with Water Resources/ Irrigation/ Flood Control/Command Area Development.**
- **Autonomous bodies and R & D Institutions dealing with Water Management and Agriculture**
- **Public Institutions, NGOs, Water Users' Associations and Citizens concerned with the water resources development.**
- **All State/UT Govt. dealing with Minor Irrigation Census Work.**

Advise to Stakeholders

- **Contact our Wing/ Divisional Heads for obtaining our services.**
- **Submit proposals for our schemes as per the terms and conditions specified thereto.**
- **Timely executions of schemes as per approved policies and guidelines.**
- **Proactive participation from State Governments/ UT Administrations.**
- **Timely submission of utilization certificate for release of funds.**
- **To bring to the notice of Ministry the inadequacies of services.**
- **Visit our websites for further detail:**

**Ministry's website:** [www.mowr.gov.in](http://www.mowr.gov.in)

**Online grievances:** [www.pgportal.gov.in](http://www.pgportal.gov.in)

## **GRIEVANCE REDRESSAL MECHANISM**

(A) Grievance Cell (Public & Staff Grievances)

**A grievance redressal cell has been established in the Ministry for dealing with grievances of the general public and staff of all the Organizations under the Ministry. The contact details of Director (Public/Staff Grievances) are given below:-**

|                        |   |
|------------------------|---|
| <b>Contact Details</b> | <b>Shri Banarsi Ram,<br/>Director (Public/Staff Grievances),<br/>Ministry of Water Resources, River Development &amp;<br/>Ganga Rejuvenation,<br/>Room No.-421, 4<sup>th</sup> Floor,<br/>Shram Shakti Bhawan, Rafi Marg,</b> |
|------------------------|---|

|  |
|--|
| <b>New Delhi-110001</b><br><b>Tel.: 011-23716747</b> |
|--|

**(B) Committee on Complaints of Women on Sexual Harassment**

A Committee has been constituted to address the complaints of women working in the Ministry of Water Resources. Any staff member having complaints of sexual harassment or other gender related offences may address his/ her petition to the Committee. The details are as below:

| Name   | Designation in the Committee | Contact Details  |
|--|------------------------------|--|
| <b>Smt. Bindu Sreedathan, Director (Stat)</b>    | <b>Chairperson</b>           | <b>Room No. 2, 2<sup>nd</sup> floor, B – Wing, Lok Nayak Bhawan, New Delhi.<br/>Tel.: 24699496</b> |
| <b>Shri A.K. Kaushik, Under Secretary (E-I)</b>  | <b>Member</b>                | <b>Room No. 633, Shram Shakti Bhawan, New Delhi.<br/>Tel.: 23716928</b>                            |
| <b>Smt. Mamta Sharma, Section Officer (PSU)</b>  | <b>Member</b>                | <b>Room No. 622, Shram Shakti Bhawan, New Delhi.<br/>Tel.: 23711261</b>                            |
| <b>Representative of Nari Raksha Samiti, NGO</b> | <b>Member</b>                | <b>2, Raj Marg, civil Lines, Delhi-54</b>  |

**(C) TIME FRAME FOR REDRESSAL OF THE GRIEVANCES:**

| Sl.No.    | Subject   | Time                         |
|-----------|---|------------------------------|
| <b>1.</b> | <b>Issue of acknowledgement / Forwarding of the grievances / petition to the concerned authority</b>        | <b>Within 3 working days</b> |
| <b>2.</b> | <b>Final disposal of grievance petitions/ referred cases by attached/subordinate offices/organizations.</b> | <b>2 months</b>              |
| <b>3.</b> | <b>Cases referred to Complaint Committee on "Sexual Harassment of Women at workplace"</b>                   | <b>2 months</b>              |

Expectation from complainant:

- **Approach first the concerned Ministry/Department/Organization directly for redress.**
- **Provide a clear statement of grievance, indicating the background and officials/channels previously approached for redress.**
- **Clarity of grievance with all relevant details and contact details.**

**Organizations/Attached/Subordinate Offices and their websites**

| <b>Attached Offices</b>     |  | <b>Website</b>   |
|-----------------------------|--|--|
| 1.                          | Central Water Commission,<br>Sewa Bhavan, R.K. Puram,<br>New Delhi- 110066.<br>Tel. No. 011-26108855   | <a href="http://www.cwc.gov.in">www.cwc.gov.in</a>           |
| 2.                          | Central Soil and Materials Research Station,<br>Olof Palme Marg, Hauz Khas,<br>New Delhi – 110 016.<br>Tel. No. 011-26961894, Fax-011-26965307                             | <a href="http://www.csmrs.gov.in">www.csmrs.gov.in</a>       |
| <b>Subordinate Offices</b>  |  |  |
| 3.                          | Ganga Flood Control Commission,<br>Sinchai Bhavan, 3 <sup>rd</sup> Floor,<br>Patna – 800 015, Tel. No. 0612-2217294  | <a href="http://www.gfcc.bih.nic.in">www.gfcc.bih.nic.in</a> |
| 4.                          | Central Water and Power Research Station,<br>P.O. Khadakwasla Research Station,<br>Pune -411 024.<br>Tel. No. 020-24380552, Fax-020-24381004                               | <a href="http://www.cwprs.gov.in">www.cwprs.gov.in</a>       |
| 5.                          | Central Ground Water Board,<br>Bhujal Bhawan, NH-4, Faridabad,<br>Haryana-121001.<br>Tel. No. 011-23383561   | <a href="http://www.cgwb.gov.in">www.cgwb.gov.in</a>         |
| 6.                          | Sardar Sarovar Construction Advisory Committee,<br>Narmada Bhavan, A Block, 4 <sup>th</sup> Floor,<br>Indira Avenue, Vadodara - 390 001.<br>Tel. No.-0265-2421438          | <a href="http://www.sscac.gov.in">www.sscac.gov.in</a>       |
| 7.                          | Farakka Barrage Project,<br>P.O. Farakka Barrage,<br>Distt. Murshidabad-742212 (W.B.)<br>Tel.No.-03485-253285, Fax No.03485-253608   | <a href="http://www.mowr.gov.in">www.mowr.gov.in</a>         |
| 8.                          | Bansagar Control Board,<br>Bansagar Colony,<br>Rewa (M.P.)<br>Tel.No. 07662-226318, Fax No. 07662-242433.  | <a href="http://www.bcb.nic.in">www.bcb.nic.in</a>           |
| 9.                          | Upper Yamuna River Board,<br>Wing No. 4, Ground Floor, West Block-I,<br>Sewa Bhawan, R.K.Puram,<br>New Delhi 110066<br>Tel. No. 011-26174147, 26177916<br>Fax- 26184025    | <a href="http://www.uyrb.gov.in">www.uyrb.gov.in</a>         |
| <b>Registered Societies</b> |  |  |
| 10.                         | National Institute of Hydrology,<br>Jal Vigyan Bhavan,<br>Roorkee- 247 667 (Uttaranchal).<br>Tel. No. 01332-272106, 272909<br>Fax. No. 01332-272123, 273976                | <a href="http://www.nih.ernet.in">www.nih.ernet.in</a>       |
| 11.                         | National Mission for Clean Ganga<br>Rear Wing, 3 <sup>rd</sup> Floor, MDSS Building<br>9, CGO Complex, Lodhi Road,<br>New Delhi – 110003<br>Tel. No. 011-24367984-85-86-87 | <a href="http://www.nmcg.nic.in">www.nmcg.nic.in</a>         |

|                                   |  |  |
|-----------------------------------|--|--|
|                                   | Fax No. 011-24367988<br>Email Id: <a href="mailto:admin.nmcg@nic.in">admin.nmcg@nic.in</a>   |  |
| 12.                               | National Water Development Agency,<br>18-20, Community Centre, Saket,<br>New Delhi - 110017.<br>Tel. No. 011-26519164                                | <a href="http://www.nwda.gov.in">www.nwda.gov.in</a>                         |
| 13.                               | North Eastern Regional Institute of Water & Land<br>Management, Dolabari, Tezpur, Assam  | <a href="http://www.neriwalm.gov.in">www.neriwalm.gov.in</a>                 |
| <b>Statutory Bodies</b>           |  |  |
| 14.                               | Narmada Control Authority,<br>Narmada Sadan, Sector-B,<br>Scheme No. 74, Vijay Nagar,<br>Indore -452010 (M.P.)<br>Tel. No.-0731-2557276              | <a href="http://www.nca.gov.in">www.nca.gov.in</a>                           |
| 15.                               | Brahmaputra Board,<br>Basistha, Guwahati-781029.<br>Tel. No. 0361-2301099, Fax- 0361-2301099   | <a href="http://www.brahmaputraboard.gov.in">www.brahmaputraboard.gov.in</a> |
| 16.                               | Betwa River Board,<br>Nandanpura, Jhansi- 284003<br>Tel. No.- 0510-2480210., Fax- 0510-2480237   | <a href="http://www.mowr.gov.in">www.mowr.gov.in</a>                         |
| 17.                               | Tungabhadra Board,<br>Tungabhadra Dam,<br>Taluk:Hospet, Distt: Bellary,<br>Karnataka State, Pin: 583225.<br>Tel. No.- 08394-259113. Fax-08394-259112 | <a href="http://www.tbboard.in">www.tbboard.in</a>                           |
| 18.                               | Krishna River Management Board,<br>3 <sup>rd</sup> Floor, Jalasoudha, Errumanzil,<br>Hyderabad - 500082<br>Tel No. 040-23301649                      | <a href="http://www.mowr.gov.in">www.mowr.gov.in</a>                         |
| 19.                               | Krishna River Management Board,<br>3 <sup>rd</sup> Floor, Jalasoudha, Errumanzil,<br>Hyderabad – 500082<br>Tel No. 040-23322452                      | <a href="http://www.mowr.gov.in">www.mowr.gov.in</a>                         |
| <b>Public Sector Undertakings</b> |  |  |
| 20.                               | WAPCOS Ltd.,<br>76-C, Institutional Area, Sector – 18,<br>Gurgaon – 122015 (Haryana).<br>Tel. No.- 011-23313881, 23313502,<br>Fax-23314924           | <a href="http://www.wapcos.gov.in">www.wapcos.gov.in</a>                     |
| 21.                               | National Projects Construction Corporation Ltd.<br>Plot No. 67-68, Sector 25,<br>Faridabad-121004 (Haryana)<br>Tel. No.-0129-2231269                 | <a href="http://www.npcc.gov.in">www.npcc.gov.in</a>                         |

**Next Date for Review of the Charter: December, 2016.**